

## HELPFUL INFORMATION ON CLOVERLEAF RANCH RIDING PROGRAM

RELEASE FORMS: Every one site, whether riding or not, must have a current completed release form on file with our office. This applies to children and adults.

NO CELL PHONES: Please do not carry cell phones on your person while riding your horse. This can be an unsafe distraction. We are more than happy to assist you with taking photos.

CLOTHING: We recommend jeans, socks and layers on top. Helmets are mandatory for minors and optional for adults. We do have boots and helmets for you to borrow; they are available for no extra fee. Please keep in mind for perfect fit, we recommend bringing your own. Please no jewelry, chains, or items that would get caught on riding equipment (this includes and is not limited to hanging purses, cameras, or phones.) No gum chewing while riding.

WEIGHT LIMIT: We do have a weight limit of 200 pounds. This is standard in the industry and is due to the fact that horses can only carry a percent of their own body weight.

TRAIL RIDES: Please allow approximately 1 1/2 hours for your ride. We start off with a brief safety check/lesson in the arena to ensure you are comfortable with your equipment and horse. At this point, our goal is that you have an understanding of basic riding to make your trail ride more safe and enjoyable. Please keep in mind that our trail rides are at a leisurely pace (no jogging or loping) and are always guided by one of our instructors. Please note: for your safety every rider must exhibit good balance and understanding of basic commands. Those that cannot master the basics cannot participate on the trail ride.

WEATHER: With our arena lessons, we are able to ride rain or shine in our covered arena. The only time we will cancel lessons is under extreme rain, wind, or other stormy conditions.

CANCELLATION POLICY: you must cancel with at least 24 hours notice or pay the full amount of your lesson. (Please note: if your lesson is Saturday, Sunday or Monday – you must contact our ranch office by 4pm the Friday before.)

OTHER REQUESTS: Please let us know if you have any special needs, health issues or limitations. We want to do the very best to accommodate everyone and knowing what specific needs you have is always helpful for our instructors. Please give us feedback on your experience; at Cloverleaf Ranch we want you to have the best time possible.